

TITLE 11—DEPARTMENT OF PUBLIC SAFETY
Division 45—Missouri Gaming Commission
Chapter 20—Sports Wagering

PROPOSED RULE

11 CSR 45-20.610 Procedure for Applying for Placement on the List of Self-Excluded Persons

PURPOSE: This rule establishes the procedure for placement on the commission's List of Self-Excluded Persons (SEP List).

(1) The commission may place a person on the SEP List if the person has—

(A) Filed an application for placement on the SEP List with the commission. The applicant agrees that placement on the SEP List is for five (5) years and the commission is not authorized to remove a person from the SEP List until such five- (5-) year period has elapsed. By filing the application, the applicant acknowledges that licensees may use the information provided in the application to notify their affiliated sports wagering operations that the applicant has self-excluded from sports wagering. Therefore, the applicant may be excluded from sports wagering in other jurisdictions as a result of his or her request to be placed on the SEP List. The applicant agrees that any unsettled in-person wagers may be voided and refunded within fourteen (14) calendar days of placement on the list and all unsettled online wagers will be voided and refunded. The applicant agrees that once placed on the SEP List, if he or she is discovered to be participating in sports wagering, any winnings will be forfeited. The application for placement on the SEP List shall include:

1. The applicant's full name and all aliases;
2. A physical description including height, weight, hair and eye color, ethnic origin, and any other noticeable physical characteristics;
3. The applicant's current home address;
4. The applicant's mobile phone number;
5. All email addresses used by the applicant;
6. Social Security Number, when voluntarily provided in accordance with section 7 of the Privacy Act of 1974 (5 U.S.C. section 552a) or International Identification Number;
7. Date of birth;
8. A copy of the applicant's valid, federal or state-issued identification;
9. A photograph of the applicant suitable for the commission and licensees to use in identifying the person requesting to be placed on the SEP List;
10. A photograph of the applicant holding his or her valid, federal or state-issued identification suitable for the commission to use in identifying the person requesting to be placed on the SEP List;
11. Interpreter information and affirmation, if applicable; and
12. Other information as deemed necessary by the commission to ensure the accuracy of the application;

(B) Submitted a signed acknowledgement verifying he or she wishes to be placed on the commission's SEP List and the commission is specifically authorized and requested to release all contents of the person's application to all Retail and Mobile licensees and their agents and employees; and

(C) Executed a full and complete waiver/release on a form provided by the commission releasing the commission, all Retail and Mobile licensees, and their affiliates and agents as identified in 11 CSR 45-20.630 from any liability associated with acts or omissions relating to the provisions of 11 CSR 45-20.600 through 11 CSR 45-20.650.

(2) The application shall be verified, reviewed, and either approved or denied by the commission.

(3) An individual applying for placement on the SEP List agrees to forfeit any cash or non-cash benefit, free play, credits, rewards, points, or complimentaries earned by or provided to the individual before the individual submits the application for placement on the SEP List. The individual's cash balance in his or her online sports wagering account shall remain available for withdrawal or shall be returned to the individual in accordance with the licensee's internal controls.

(4) Neither this chapter nor any of the rights, duties, or obligations established herein, shall create any cause of action, right of action, claim, or other right whatsoever in favor of any person other than the commission against the state of Missouri, the commission, any Retail or Mobile licensee, or any of its agents or employees.

AUTHORITY: section 39(g) of Article III, Mo. Const., sections 313.004 and 313.800–313.850, RSMo 2016 and Supp. 2024. Original rule filed May 14, 2025.